

innoitus

make smart,
smarter

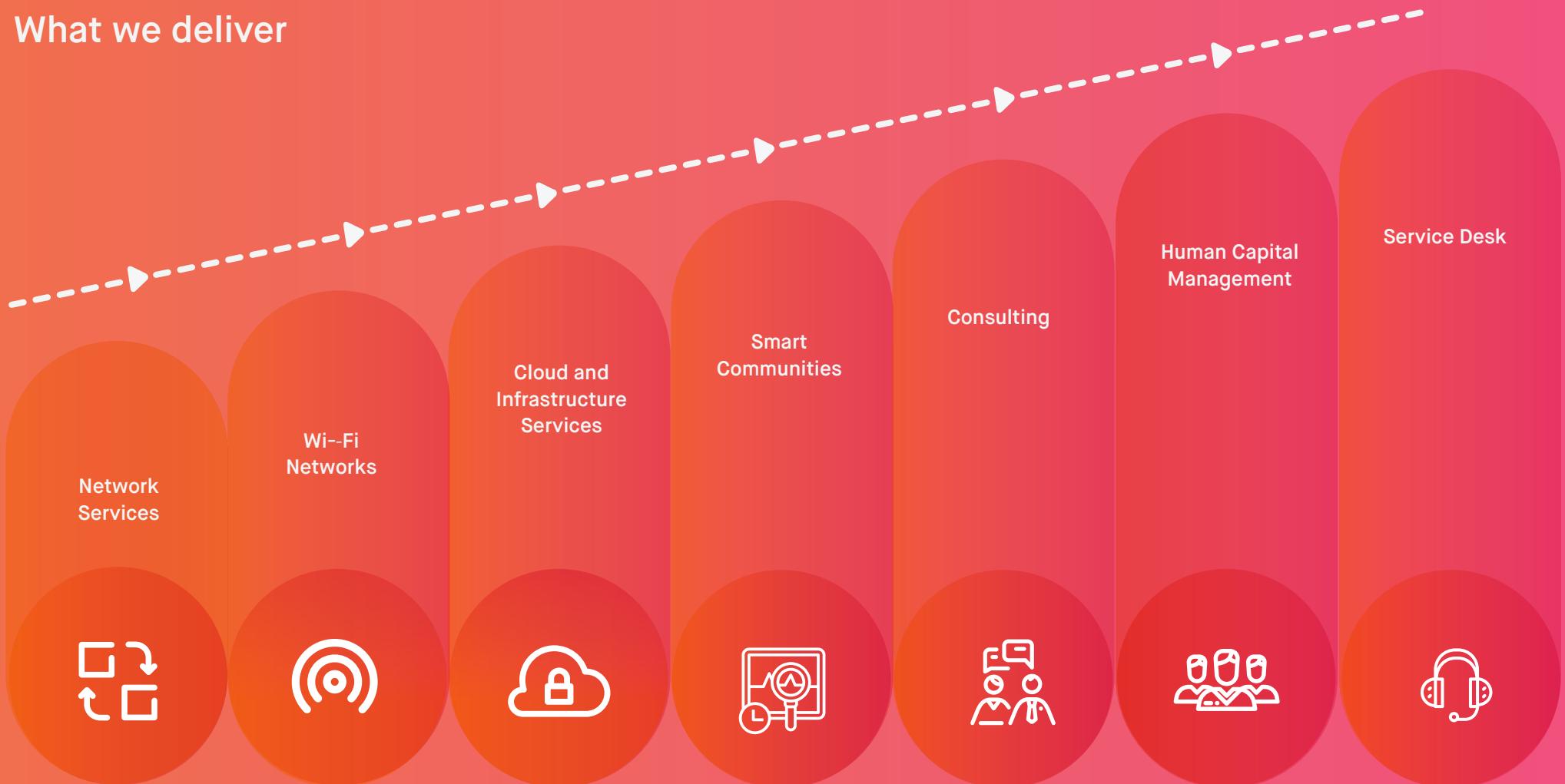
Significant technology
disruptions over the last decade



Services Portfolio

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What we deliver



Business continuity

Business flexibility
and scale

Business information
and data asset
protection

Optimal business
performance

Employee productivity, operational efficiency and freedom to focus on
business outcomes



Network Services

How we can help

Innoitlus will assist you to build, improve, simplify & optimise your network environment. We can provide informed advice on technology and innovation aligned with your esired future state. This helps to enhance the way your people work, collaborate and engage with your customers, while improving user experience.

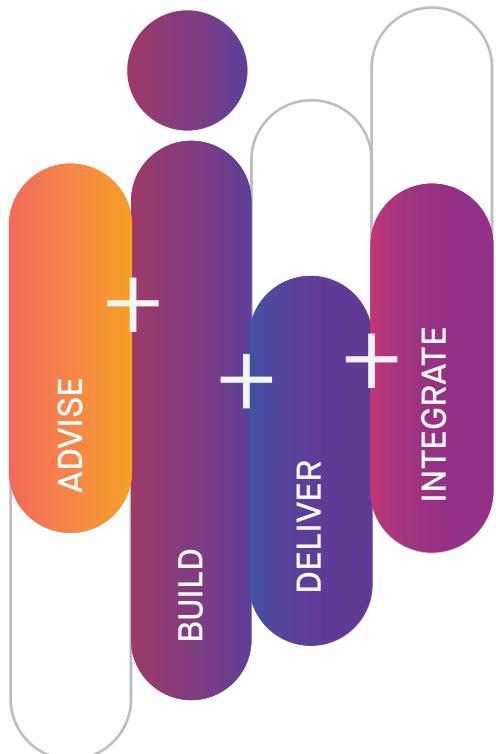
We can identify and deploy innovative capabilities & integrate them with your networks. Our expertise & partnership with leading OEM providers can also help simplify management & control risk, while lowering costs & ensuring optimal return on network investment.

We are able to analyse the impact of applications on network workloads & provide guidance to optimise your existing systems in order to better support critical applications.

We'll manage change, ensure security & regulatory compliance are built in, and help you gain ongoing improvement of your network environment.

In addition, our Program and Project Management team can project & Manage solutions so they're deployed and tested within agreed cost & time constraints & also ensure that they are aligned with industry standards.

From a single network consultant to a diverse cross-functional team to review a current network Environment (with special attention to legacy assets), then develop strategies and architectures to build complex network solutions. Our experienced consultants, architects, project & program managers use a holistic approach that not only spans across your technology, but also your people and processes.



Network Design

Scalable LAN & WAN design to manage your growth and high complexity



Procurement

Management of hardware sourcing, staging, logistics, break fix, license management, OEM relationships



Deployment

Handle turnkey solutions that can be ready 'out of the box' when it arrives to an end user



End User support

Visibility of end user requirements and deliver a brilliant user experience 24/7 x 365 days



Services as you grow

Customized solutions, management and a dedicated service delivery team



Wi-Fi Networks

How we can help

Our innovative Wi-Fi Managed service can help you provide a seamless experience for your employees, guests and customers. Powered by leading OEM vendor solutions & cloud-based analytics service we provide you with easy to use administrative tools, which can be invaluable for developing future ways of working.

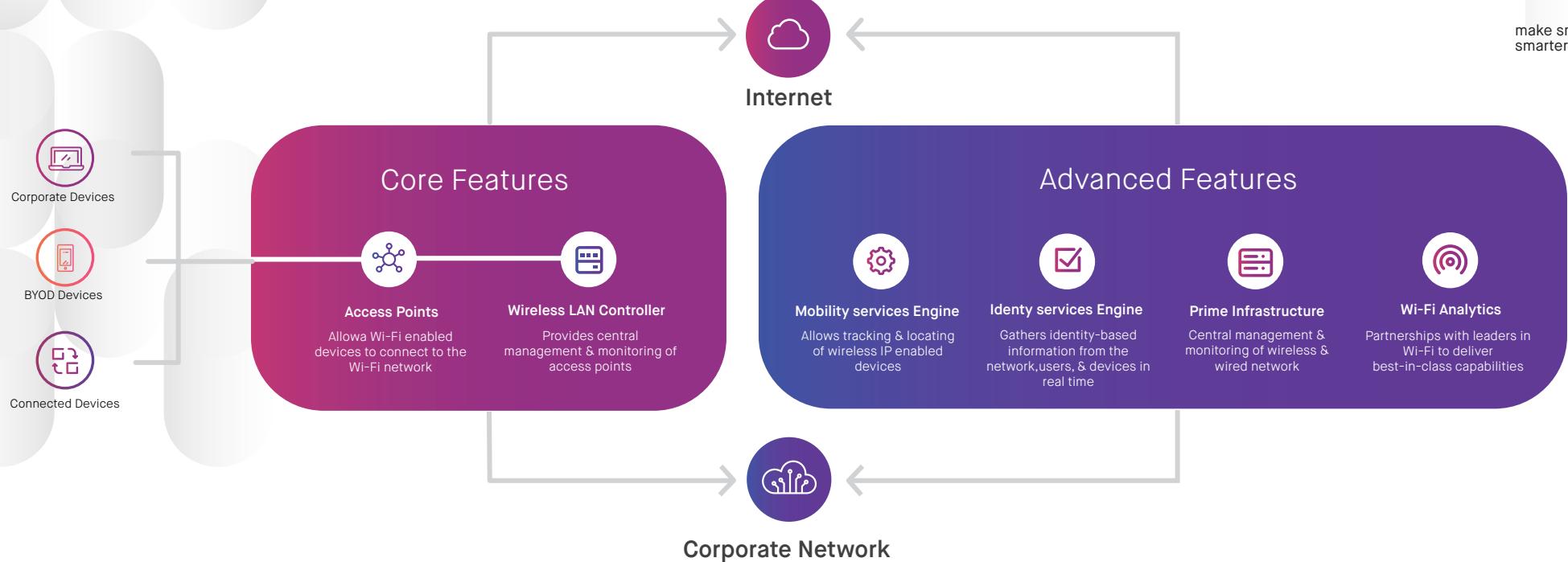
This customised end-to-end service provides your business with:

- Deployment of cutting edge Wi-Fi hardware and software
- Adapted to a wide range of Wi-Fi devices to boost your employee performance & customer confidence
- Tools for gaining a better understanding of your employees, customers & guests
- The ability to market to your customers in real-time
- Assurance that you're offering secure and legally compliant Wi-Fi.

Innoitus Wi-Fi Managed services is well proven both domestically & overseas, where it has been used effectively in many different offices and venues – including shopping centres, markets, museums and major tourist attractions.

Your business can benefit in many ways by providing Wi-Fi services to your employees, customers or guests. For example, studies have shown that you can improve your turnover – with over 70% of customers preferring venues that offer free guest Wi-Fi.





Consulting Services

Our qualified and accredited consultants provide the very best help in understanding, managing and reducing business risk.

Professional Services

A deep pool of specialised talent will provide industry- specific & domain-specific expertise and solutions tailored specifically to your business requirements.

Project Services

Project planning using best practice methodologies, governance and processes. Delivering projects on time and on budget.

Integration & Managed Services

Both simple and complex services will be fully integrated and managed end to end with Management reporting provided from time to time.





Cloud & Infrastructure Services

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What we deliver

Innoitus Cloud and Infrastructure consulting practice is focused on enabling organisations to concentrate on their core business by managing the complexity of the IT Operation. From a smaller business that wants to use the cloud to run its accounting department, to the large corporation that needs a number of clouds to power its sales force, We exploit our team's extensive experience to apply best practice and innovative solutions tailored for the size of your business to improve efficiency, productivity, reliability and availability.

- Cloud Readiness Assessment
- Cloud Solution Definition and Design
- Cloud Solution Build, Implementation & Deployment
- Cloud Testing and Validation
- Cloud Operations and Maintenance

For organisations who don't have the capability internally or don't want to manage their private or public cloud themselves,

Innoitus fully Managed service provides peace of mind and reduced risk when running applications directly in the cloud. Our team also manages the security and networking needs of businesses of all sizes, making us the singular source for all your Information technology needs.

Where we study your IT operation and provide Cloud and Infrastructure solutions for you to quickly get the best out of technology.

evaluate the health of your existing environment and provide reports that include deployment risks, network readiness, migration plan and cost estimates.



achieve your desired business objectives, and work to deliver projects on time, on budget and within scope



integrate, highlight issues and demonstrate the best approach to minimise risk.



drive your business forward in the most efficient and costeffective way



help you simplify the architecture of large and complex multi-site environments.



DELIVERING END-TO-END VALUE



Smart Communities

How we can help

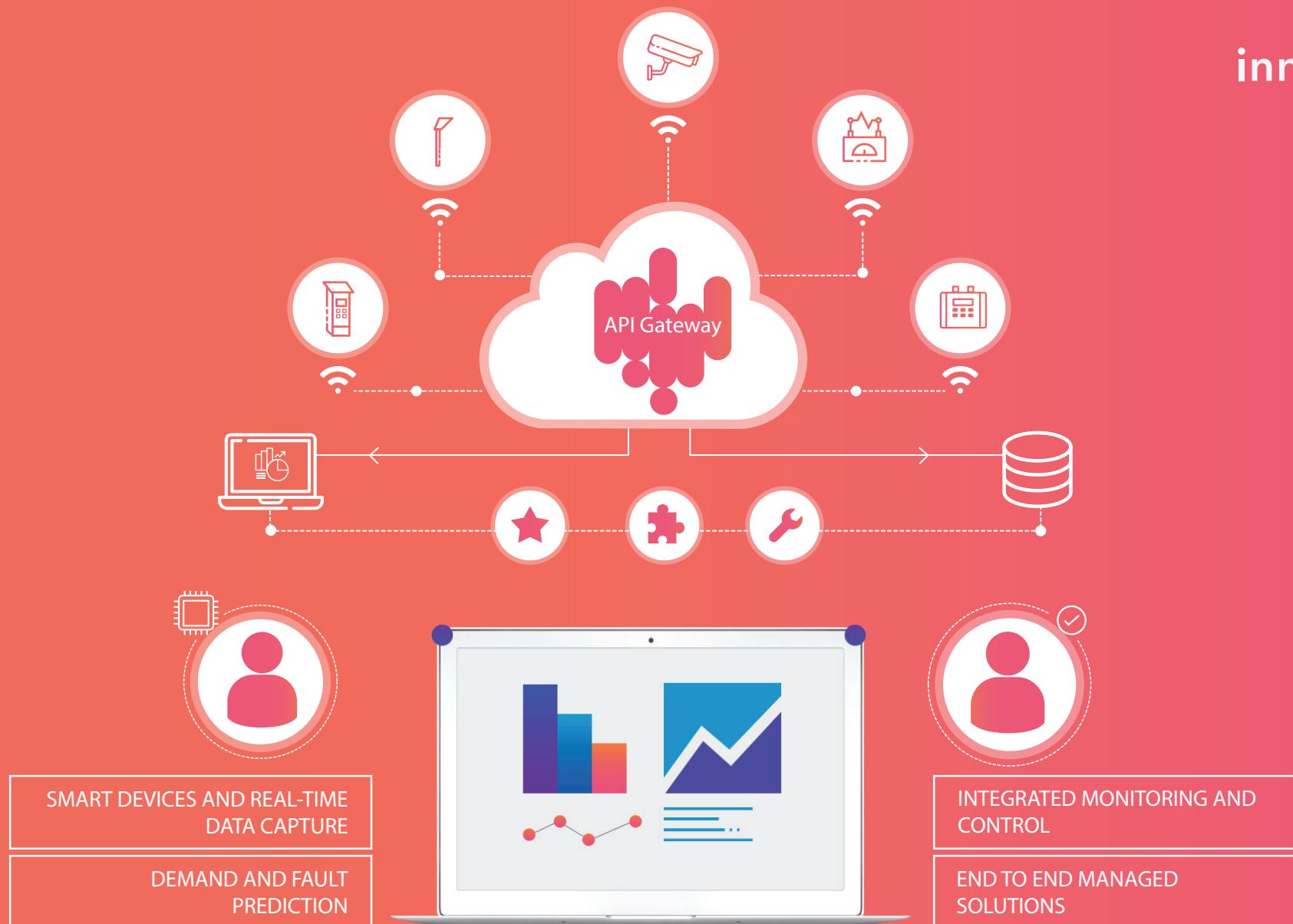
Our solutions can help you monitor meters, pipes, machinery & vehicles from a centralised control centre. Identify & remedy potential problems with predictive maintenance, reducing the risk of outages while improving safety.

We can enable remote monitoring of assets to identify potential faults in advance. This makes it possible to carry out proactive maintenance, & helps streamline maintenance schedules by reducing the need to check equipment by hand. IP surveillance lets you monitor all your facilities centrally, improving security at plants, substations & reservoirs. By keeping an eye on equipment & safety practices, you can minimise costly supply interruptions, accidents & contamination risks.

Together with our partners, we can help you analyse the data stored in our cloud, including unstructured or big data. Customer usage patterns offer insights into the behaviour of households, enabling you to target them with relevant offers – as well as revealing population trends that could lead to competitive advantage.

This is one of a series of specialised services that we have created to help you maximise your smart utility networks strategies and help you achieve greater operational efficiencies (eg by integrating new intelligent sensors/devices to your existing networks) and further cost savings.







Consulting Solutions

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How we can help

We're a team of design thinkers, experience designers, and researchers who are passionate about making things better for our customers and staff. Frugal Design thinking is a systematic approach to problem solving. Only through contact, observation and empathy with customers can we design solutions to fit their needs. We help you in: Running facilitated workshops to ask the right questions, identify the right problem to solve, and align to business strategy.

USE INSIGHT TO GENERATE BETTER IDEAS FASTER

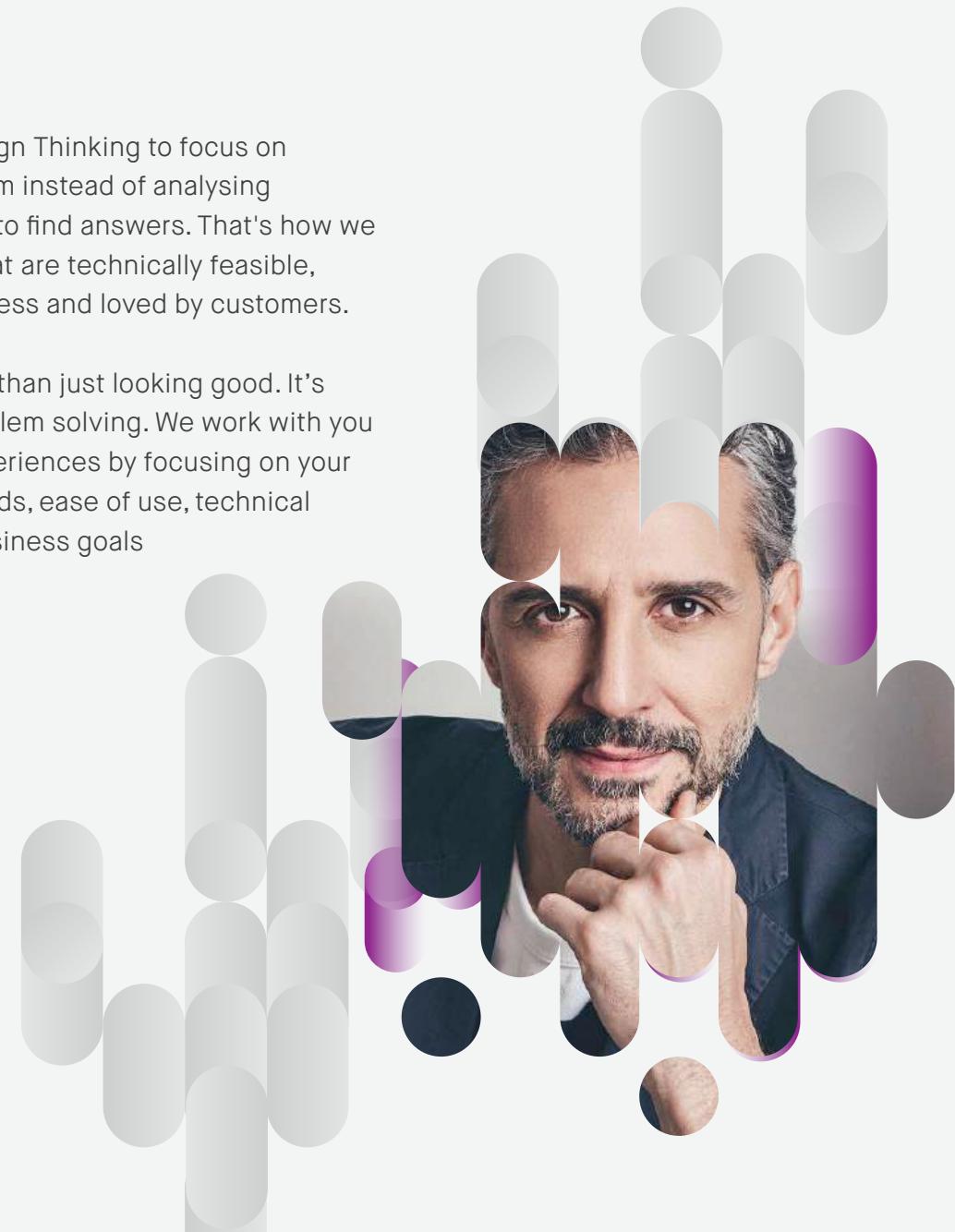
We help you develop deep understanding of our customers so we can turn insights into business opportunities.

DESIGN & TEST CONCEPTS TO MAKE THINGS EVEN SMARTER

We rapidly prototype ideas and test with customers to iterate for a successful build and launch.

We use Frugal Design Thinking to focus on defining the problem instead of analysing potential solutions to find answers. That's how we create solutions that are technically feasible, viable for the business and loved by customers.

Consulting is more than just looking good. It's about creative problem solving. We work with you to create great experiences by focusing on your customer/staff needs, ease of use, technical constraints and business goals



We are experts in:



DESIGN THINKING

Creative problem solving focused on empathy.



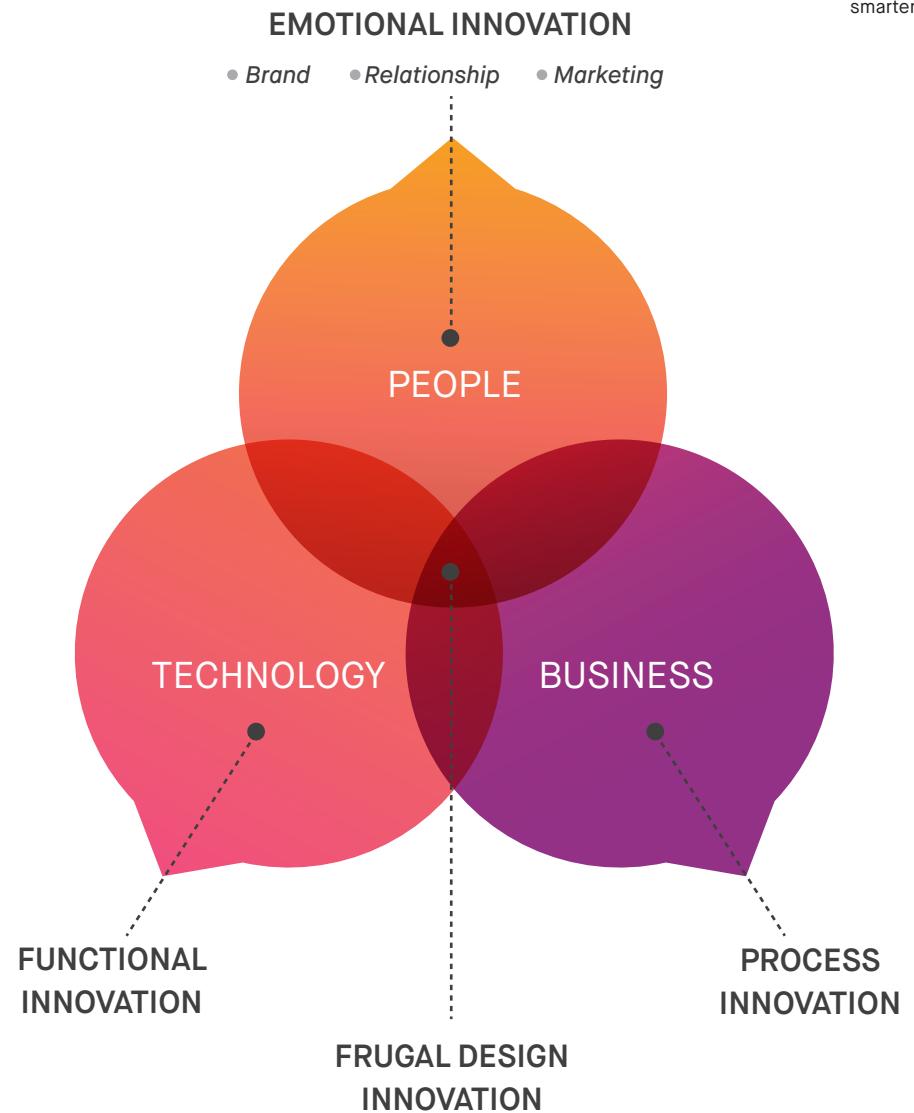
EXPERIENCE DESIGN

Creating products and experience touch points that delight customers.



ADVOCACY TESTING

Ensuring our products promote customer advocacy.



Google

apigee

ableau[®]
SOFTWARE



Service Desk

How we can help

We value our customers and understand that not all customer requirements are the same. Many of our customers have complex environments and look up to us to understand that complexity. At Innoitus through our Service Delivery framework we ensure the customer's environment is serviced effectively and efficiently. Over the last 12 years we have evolved along with the all time evolving customer service standards..

Below are the other key benefits that our service desk provide:

- Single point of ownership and accountability
- Increased productivity
- Improved availability
- Faster delivery times
- Increased capability and presence
- In-depth Data Analysis

Strategically these benefits are aligned to the customer's business

A collaborative and flexible solution to monitor and manage your corporate network, IT infrastructure and applications.



Device management



Managed application service



Online Chat Support



Technical Support



Documentation & Self help



On Premise Support

Integrate

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servicenow®

bmc



Human Capital Management

How we can help

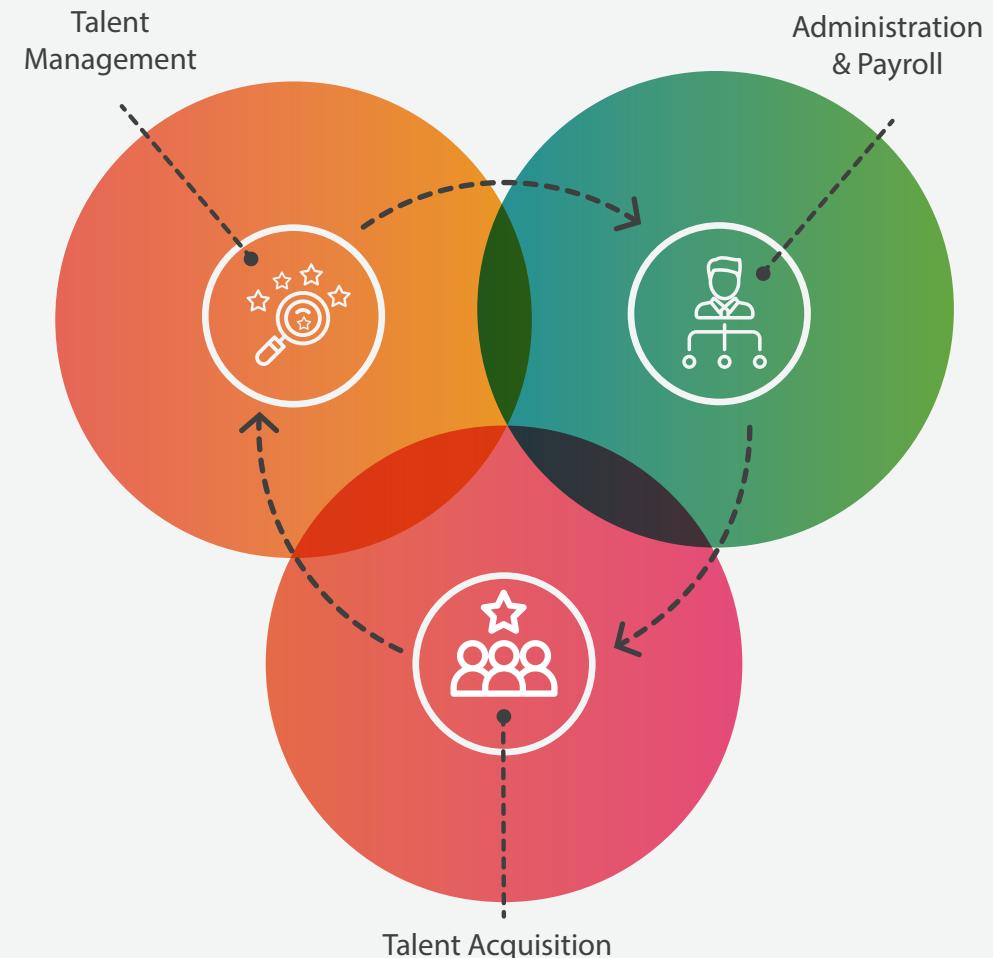
Innoitus Human Capital Management services offers the expertise to enable our customers to get a high return on their company's most valuable investment.

Our sourcing and selection processes utilizes industry best practices to perform all recruitment tasks which gives us the ability to serve our clients more effectively and efficiently than anyone in the industry.

We consistently provide high quality candidates with lower early turnover and fulfil hiring goals faster, while lowering our clients costs. Our experts will work with you throughout the hiring process to ensure that the projects are flawlessly executed in a timely manner.

We offer completely scalable end to end sourcing to payroll management services providing customer focused results, regardless of the technology or domain.

We help in developing resourcing solutions that are flexible, built-to-last and to cater to changing market forces.





Managed Learning & Competency Development

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How we can help

Innoitus flagship “Onprem Learning” offering is directed by our in house specialist teams who come from real life experience on the skills and technologies we offer. Depending on your organisational needs , we provide the courses you need in the locations you want . We pride ourselves on using quality instructors that go well--beyond the training materials in order to maximize the impact of your training investment.

All our training programmes are delivered by Subject Matter Experts (SMEs) to ensure highly accurate and effective:

- Customized private programs
- Convenient public training along with scheduling options
- Flexible delivery formats
- Continuous learning support

When they are not training, Our hands--on technology consultants allow us to provide specialized services and expertise across the product lifecycle, giving our clients the confidence they need to maximize the impact of their IT investments. We also offer performance consulting to help organizations optimize their organizational effectiveness through current state analysis, strategy development, tracking, and measurement. Our flexible engagement models are either built on our proven tools and infrastructure, or adapt to our customer's preferred development environment.

